

CHIP H. SULCER

Technology & Development Consultant

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SUMMARY

- Demonstrated ability to understand and communicate client and user needs, desires, and capabilities with regard to technology and its use across various industries.
- Comprehensive knowledge of software development life cycles and workflow processes.
- Proven success managing all aspects of multi-million dollar information technology projects including concept, planning, resource procurement, budgeting, and status reporting.
- Completed consistent, award-winning Web design and development projects for major international businesses and non-profit organizations.
- Demonstrate high adaptability to new technologies and methodologies.
- Client list includes Microsoft, AT&T, T. Boone Pickens, The City of Seattle, Boeing, McGraw Hill, Premera Blue Cross/Blue Shield, Service Employees International Union, and The Sierra Club.

PROFESSIONAL EXPERIENCE

TECHNOLOGY & WEB DEVELOPMENT CONSULTANT

JOZI FIRECRACKER FACTORY, Seattle WA (June 2009 - Present)

- Determine client and partner requirements to create talented teams of development and technical professionals to exceed client goals while managing time and budget considerations.
 - Work closely with clients to produce the best possible outcome with minimum expenditure.
 - Deploy the latest Web and server technologies and standards to develop fully compliant, comprehensive Websites within tight deadlines.
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DIRECTOR – INFORMATION SYSTEMS

GSM / MERCURY, Seattle WA (Aug 2004 – July 2009)

- Responsible for procuring, planning, documenting and completing major onsite information technology projects including server, network, and infrastructure upgrades and installations.
 - Coordinate and complete the design, development, testing and delivery of web sites and applications.
 - Provide application training and guidance for IT related purchases.
 - Create technological solutions and best practices for obtaining maximum efficiency and minimized costs for clients.
 - Obtain and configure domains, DNS, and MX records.
 - Specify, build, and repair hardware and software installations.
 - Maintain and remotely administer Web, mail, file, backup, and database servers.
 - Implement and maintain Cisco IP telephony system.
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DIRECTOR – WEB DEVELOPMENT

REALITY BASED LEARNING, Redmond WA (Mar 2001 – Apr 2002)

- Development of Web interfaces including corporate website and system management facilities.
- Work closely with all departments to ensure appropriate communication and effective interaction with customers and users via Web.
- Execute user interaction studies to determine most effective and comprehensive designs for Web applications. Publish and coordinate style, code, and change-control guides.

PRODUCT / PROJECT MANAGER

REALITY BASED LEARNING, Redmond WA (Apr 2000 – Mar 2001)

- Develop methodologies for inter-departmental communications to enable efficient project management practices.
 - Assisted in departmental development and job functionality definitions.
 - Create methods for company-wide project planning, status tracking and reporting.
 - Document product life cycles and subdivisions of product functions.
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CLIENT-SERVER APPLICATION DEVELOPER

PREMERA BLUE CROSS, Mountlake Terrace WA (Jan 2000 – Apr 2000)

- Utilize software methodologies to develop, maintain, and update applications for health insurance company through normal development life cycle, including conceptual design, requirement gathering, programming, testing, and implementation for MS Access, MS Visual Basic, HTML, ASP applications.
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PROJECT MANAGER

PREMERA BLUE CROSS, Mountlake Terrace WA (Sep 1997 – Dec 1999)

- Responsible for project planning including budget development, work-breakdown structures, resource loading, and creation of project standards and methodologies.
- Perform Status tracking, reporting, and presentation to executive management.
- Recruiting, hiring, and personnel issue resolution.
- Manage multiple concurrent projects and sub-projects on several platforms including IBM S390 Mainframe, Windows 95 and NT network and user machines.
- Develop communication strategies.
- Implement, document, and train on company project management and application development standards.
- Projects routinely completed on time and under budget.
- Tools include MS Office (Word, Excel, PowerPoint, Access, Outlook), Windows 95/98/NT, MS Project, Visio, Extra! mainframe emulator.

EDUCATION

- MCSE Program, Edmonds Community College, 2000
- Multimedia Production, Art Institute of Seattle, 1997
- General Studies - Bellevue Community College, 1995
- Avionics Technician - US Navy 1990

TOOLS

- HTML
- XHTML
- XML
- CSS
- PHP
- JavaScript / jQuery
- Perl
- MySQL
- Flash
- Silverlight